



Australian Hemp Manufacturing Company

QUALITY POLICY

The Australian Hemp Manufacturing Company's commitment to quality is an essential element in ensuring that we provide a superior service and product to our customers. We believe that our customers should receive service that provides value for money, consistently high quality and a clear impression of efficient systems combined with a genuine interest in the customer's needs.

Quality as the achievement of commitment to contract, schedule and cost is important:

- To the customer because it ensures that their entitlements, by virtue of their contracts with the Australian Hemp Manufacturing Company, are honored and that their expectations are met,
- To the Australian Hemp Manufacturing Company because it adds to the likelihood of continued business and the achievement profit, and
- To staff because it reduces the frustration that results from correcting errors and dealing with unhappy customers.

The Company's commitment to quality is evident by its implementation and maintenance of quality management systems based on ISO 9001 and the achievement of improvement goals consistent with the requirements of that standard and the business' own objectives and the customers' needs.